



Phone & Internet

Trustpower Business Telecommunication Pricing

All prices exclude GST. Prices effective 1 January 2017.

Line Rental and Services

Line Rental and Services	Price per month
	24 Month Agreement
ISDN Basic Rate	\$89.95
ISDN Primary Rate Channel	\$37.50
PSTN Business Line	\$44.95
PSTN Centrex Line	\$49.95
Customer Link	\$19.95
Analogue line off Fibre ONT**	\$19.95
PABX SIP Trunks (up to 2)	\$19.95
PABX SIP Trunks (3 or more)	\$14.95
PABX SIP Trunks (Unlimited)	\$449.95
PABX SIP Trunk Resilience	\$4.95
PABX SIP Local DDI	\$1.00
PABX SIP National DDI	\$9.95

New Connections	\$49.00*
Change of Provider	\$0.00
Installation	Up to \$199

*Additional Charges may apply for new installs as wiring may be required on site.

**Analogue lines on Fibre ONT's are provided as SIP trunks. These are not recommended for PABX's.

Each PABX SIP Trunk service includes 1 Local DDI.

Toll Call Prices

Call Destination	Price per minute
ISDN / PSTN Local Calls*	\$0.035
Analogue line off fibre ONT Local Calls*	\$0.00
SIP Trunk Local Calls*	\$0.00
National Calls	\$0.08
Mobile Calls	\$0.19
Australia	\$0.08
Australia Mobile	\$0.30
Canada	\$0.13
Canada Mobile	\$0.13
Ireland	\$0.13
United Kingdom	\$0.13
United Kingdom Mobile	\$0.50
United States	\$0.13
United States Mobile	\$0.13
United States Hawaii	\$0.13

Contact us for prices for other destinations.

* Local Call means a call where both the originating calling party and the destination calling party reside within the same local calling area.

Smart Phone Services

Service	Price Per Month
Wiring Maintenance	\$3.49
Call Diversion	\$3.56
Remote Divert	\$3.56
Call Restriction	\$3.56
Call Waiting	\$3.56
Dual Number	\$3.56
Fax Address	\$9.99
Fax Advantage	\$9.99
Faxability	\$3.56
DDI Block (10)	\$37.50
DDI Block (100)	\$75.00
Voicemail	\$8.84
Centrex Voicemail	\$4.00
Caller ID	\$6.18

Contact us for prices for any Smart Phone Services not listed.

Internet Services

Full Speed / Full Speed Connection

Monthly Data Allowance (GB)	ADSL Price Per Month	VDSL Price Per Month	Fibre Price Per Month 100/50	Fibre Price Per Month 100/100	Fibre Price Per Month 200/200	Fibre Analogue Line
100	\$59.95	\$79.95	\$99.95			1 Free
U/L	\$89.95	\$99.95	\$119.95	\$139.95	\$159.95	1 Free
(Plans without PSTN)	Naked add \$20	Naked add \$20				



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Internet Services Continued

Additional Data Purchase Options (GB)	Charge
10	\$14.95

ISP Hosting	Price Per Month
Static IP Address	\$4.95

Installation

Free standard installation on 24 month term.
 xDSL / Fibre installations include Four Port Wireless device
 Naked xDSL Installations require a site visit = \$149.95.
 All applications subject to credit check.
 Modem Postage & Handling fee applies \$13

Note: Multiple IP Addresses only available on 100/100 and 200/200 Ultra Fast Broadband plans.

All 100GB Plans have 10GB default auto purchase for \$14.95 per top up.

Log on to our website to purchase additional data.

Trustpower Mail / Web Services

Resource	Trustpower Domains and Mail	Trustpower Domains and Mail Plus
Domain Names	1	1
Email Addresses	10	25
Websites	N/A	N/A
Rate per month with Trustpower Internet	\$7.95	\$14.95
Rate per month without Trustpower Internet	\$14.95	\$19.95
Additional Email Addresses	\$1.00	\$1.00

No Set Up Fee applies to Domain Services.

Note: Mail supports Forwarding, POP, SMTP & IMAP & Spam filtering control.
Email storage per Domain 5GB. Extra usage is \$5 + GST per GB

Toll Free National Plan

Call Type	Price per minute
Local Toll Free Calls	\$0.05
National Toll Free Calls	\$0.10
Mobile Toll Free Calls	\$0.30
Mobile Toll Free to Mobile Calls	\$0.45

NOTE: Calls from pay phones have an additional charge of 25c per minute. Calls billed on minimum of 1 minute, then every second thereafter. Trustpower Toll Free National Plan call charges depend on where the call originates from a landline in NZ or from a mobile phone.

Toll Free Services

Set up Charges	Price	Monthly Service Charges	Price per month
Toll Free Connection	No charge	Minimum Usage Fee - 24 month contract	\$25.00
Toll Free set up Customised Time of Day divert	\$35.00	Toll Free Call Advance (Busy), Toll Free Call Advance -	No charge
Toll Free set up Percentage Call Distribution	\$35.00	No Answer, Toll Free Confidential Pin, Toll Free	
Toll Free set up Courtesy Response.	\$35.00	Standard Time of Day diversion, Toll Free Screen	
Toll Free set up Call prompt	\$35.00	payphones	
Toll Free set up Distinctive Tone	\$35.00	Toll Free Customised Time of Day diversion	\$5.00
Toll Free set up Follow Me-Auto	\$35.00	Toll Free Percentage Call Distribution	\$5.00
Toll Free set up Add Call plan	\$35.00	Toll Free Courtesy Response	\$5.00
Toll Free set up Simple Geographic Control	\$35.00	Toll Free Call Prompt	\$5.00
Toll Free set up Advanced Geographic Control	\$35.00	Toll Free Distinctive Tone	\$5.00
Toll Free set up Complex Geographic Control	\$500.00	Toll Free Follow Me	\$5.00
		Toll Free Additional Call plans	\$5.00
		Toll Free Simple Geographic Control	\$5.00
		Toll Free Advanced Geographic Control	\$5.00
		Toll Free Complex Geographic Control	\$75.00
		Toll Free Service Changes	\$35.00

Toll Free International

Price on application.

Early Termination fees can be found in the Trustpower Business Telecommunication Terms and Conditions.
Prices are subject to change in accordance with Trustpower Business Telecommunication Terms and Conditions.